

Addendum to the Generic Code of Practice

The following requirements are in addition to the WIRSAE Generic Requirements and Code of Practice when working within the Wessex Water Region.

Permitted WIRSAE Activities within the Wessex Water Region

WIRSAE Scopes
Temporary disconnections and reconnections up to 40mm
Meter installation up to 40mm
Meter Installation / replacement (all sizes inc. pipework configuration / chamber construction) - Limited up to 40mm in the Wessex Water Region

No activity is permitted that involves an asset(s) directly connected to a water main.

Liability for Work Undertaken

Any work that requires subsequent rectification to be performed by Wessex Water, will be chargeable at cost to the Retailer that commissioned the Accredited Entity.

Rectification charges that are payable will be invoiced through the Non-Primary Charges process as per the Business Terms of the Wholesale Retail Code.

Wessex Water reserves the right under this scheme to either complete this work itself or request the work to be completed by the Retailer.

Site Attendance

Wessex Water requires the accredited entity to notify the Wholesale Service Desk when attending site if dates of attendance cannot be confirmed during the advance notification stage.

The Wholesale Service Desk can be contacted on 0330 123 1122 (Monday to Friday, 07:30-18:00).

For out of hours emergencies, please contact 0345 600 4 600 (24 Hours).

Reviewed and updated May 2024



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